X5 PRO WARRANTY



OUR WARRANTY

Your food processor comes with a 2 year warranty, while the titanium tipped blades have a 10 year warranty. It protects you from any manufacturers defects, but not from wear and tear or damage that occurs due to human error. All defective items will be repaired or replaced at our discretion and if it is no longer available, it will be replaced with an item that has a similar function and value. Please make sure that you activate your warranty within two weeks of purchase.

WHAT IS NOT COVERED

When operating the X5 Pro it is essential that you follow the instructions and care guide.

Your beaker, blade remover and stand are not covered by your BergHOFF warranty. Your warranty covers manufacturing faults only, it does not cover general wear and tear. If you cause any damage to the chord, the warranty will not cover this damage.

The warranty on the electric motor will be void if it is submerged in water, placed in the dishwasher or submerged in any other liquid as this will be deemed as product misuse. Your appliance must always be unplugged before cleaning or changing the blades. Staining due to processing food colour will be considered wear and tear and is not covered by your warranty

All parts aside from the motor can be placed into the dishwasher. However, after processing very salty food, you should rinse the blades under water. You may also wipe the blades with vegetable oil before placing them into the dishwasher.

For yours and others safety, please refer to the Use & Care instructions supplied within the box before using the appliance.